This highly interactive session will integrate conceptual and practical insights about conflict coaching, an invaluable process to support decision making and improve relationships. Conflict coaching is training-for-one; a way to better understand conflict and to manage it effectively in any context. We will emphasize both classic and emerging coaching approaches, including peer coaching and reciprocal coaching, as well as programmatic considerations when integrating coaching with other services and supports.

Dr. Hedeen is an active member of the American Bar Association Section of Dispute Resolution, the Association for Conflict Resolution, the International Ombudsman Association, the National Association for Community Mediation, and the American Association of University Professors. He is past president of the KSU chapter of AAUP.

At KSU, he serves as faculty in the Master of Science in Conflict Management program and the International Conflict Management doctoral program, and as coordinator of the undergraduate certificate in Alternative Dispute Resolution. He provides mediation services and training; delivers introductory and advanced trainings in conflict resolution, decision-making, and communication; facilitates group and public policy decision making and planning; and conducts research and evaluation on dispute resolution and justice policy.

Kennesaw State University
School of Conflict Management, Peacebuilding and Development

Conflict Coaching for Dispute Resolution Professionals
Dr. Timothy Hedeen
OMBUDS for Kennesaw State University, Professor of Conflict Management
February 15-16, 2018
8:30-4:30pm
Kennesaw State University

Registration includes workshop materials and lunch
Cost for Public: $325.00 / USG Employees: $300.00
Register at: http://conflict.hss.kennesaw.edu/training/upcoming-workshops/
Contact Person: Ellen Lahtinen / elahtine@kennesaw.edu / 470-578-6115

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